



**Divya Shree
Surendran**

Lead Technical Support Engineer

BIO

With a background in Electronics and Computer Engineering, Divya has always been interested in Systems related troubleshooting and advancing her skills, providing Technical Support to ANSYS users in terms of setting up the Environment to run our applications smoothly.

GOALS

- Empower Ansys Technical Support by assisting customers in their Technical needs
- Advancing and updating knowledge with trending technologies

ANSYS EXPERIENCE

Divya began as a Technical Support Engineer with ANSYS Install and Licensing Support in June 2017 and has been progressing in her efforts to provide the best customer support experience to ANSYS users, she is now a Lead Technical Support Engineer and enjoys working with her Top team of Engineers in assisting customers with almost all ANSYS products and the Simulation Environment, deploying and updating her skills with Network, HPC troubleshooting.

SPECIALTIES

- Network troubleshooting and simulation
- HPC and RSM support
- ANSYS Simulation Environment setup
- Documentation and Knowledge base maintenance

PROFESSIONAL

EDUCATION

- Bachelors in Electronics and Communication Engineering
- Masters in Electrical and Computer Engineering
- Cisco Certified Network Professional

PERSONAL

INTERESTS

Hiking, Musician, Cooking, Cinephile

LANGUAGES

English, Tamil

COMPETENCIES

SIMULATION



ENGINEERING



LEADERSHIP

